



you do a great job as always

5/14/2022 1:44 PM

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, but they are very personal to you.

5/7/2022 4:59 PM

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Although some may be too technical and some could be shorter.

5/7/2022 10:22 AM

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sometimes too technical

5/7/2022 10:06 AM

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Sometimes too long.

5/7/2022 8:49 AM

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I always enjoy reading this section. I laughed this week when I read your thoughts on surveys. I don't bother to respond to most surveys for the reasons you specified. That "would you recommend American Airlines based on your flight from Daytona to Charlotte" drives me nuts! First, like you, I generally only make recommendations when they are requested and second, after millions of miles flown in American, I am not going to base a rating on one short hop.

5/7/2022 8:32 AM

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